

# Lewisham

- it's where you live

# Information

- about you and for you

# Sharing

- being involved

# Assessment

- what's good
- what's not
- what's needed



## Information for Young People



working together to achieve better outcomes for children

Young people, like adults worry about all sorts of things like drugs, crime, getting kicked out of school, illness, pregnancy, money, what their parents or friends are doing, or just sometimes not coping very well.

Sometimes young people know who to talk to about their problems, but worry about what happens to the information when they do talk to someone.

In Lewisham we have set up an electronic system called Lewisham Information Sharing & Assessment, LISA for short. LISA helps workers find information on the right services to help young people and also who else may be working to help them. Workers can then talk to each other to find a solution, **with your consent**.

## **Some other good reasons why it might be good for workers to talk to each other**

- stops you having to tell your story to lots of workers to get help to solve your problem.
- Telling your problem to one worker you trust, means that the worker may become your lead professional and can also meet with you and other workers to work on a plan, if it helps you.

- One worker may not have all the answers or know all the services out there to help you.
- By sharing information your lead professional will know who else might be already doing something to help you.

## What information will be shared

We know young people don't want their business talked about with just anyone. The law says only workers with a very good reason should see information kept about you and that information must be kept securely (so not just anybody can see it).

LISA's electronic system is secure and only basic information such as your **name, date of birth, address name of a parent/carer and details of anyone working with you would be stored.** Workers have to go through security password checks to use the system so not just anyone can use it. The person **you** choose as your **Lead Professional** will know more about it and if you need help will decide with you who else should be involved.

So now you know. If you want help, advice or support talk to someone!

**The law also says that you have the right to see what information is being kept about you when you want to.**

For more information about LISA:

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Deptford, SE8 4RJ

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